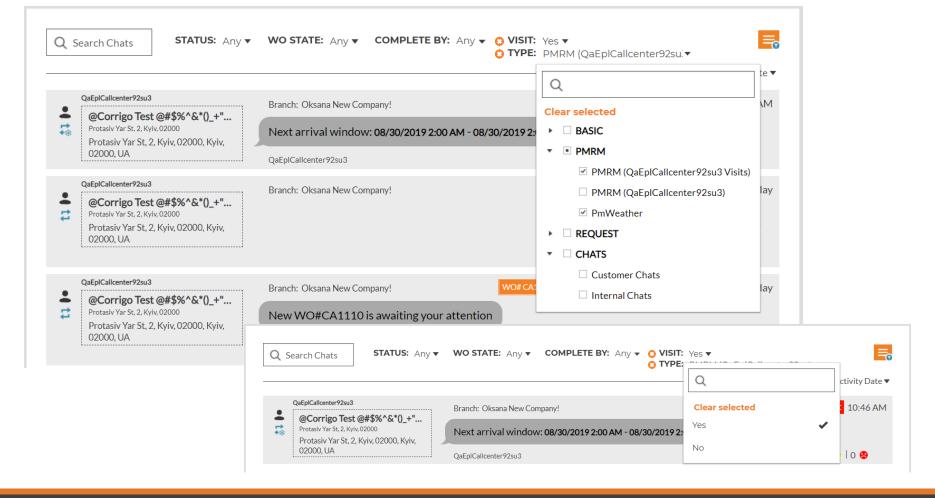# CorrigoPro Desktop v5.1
Release Highlights

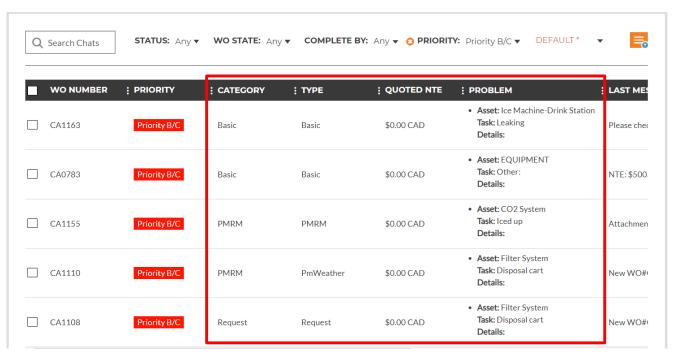# Completely revamped WO type filter with full support of work order types defined by customers

Filtering WOs not only by standard WO type categories (basic, PMRM, Request), but also by WO types, defined by customers. Additionally, this filter allows to filter by internal and customer chats. To find visit WOs, a separate Visit filter should be used

WO export extended with new data elements

Asset details, Quoted NTE, WO Category has been added to the WO table view and WO export. The WO Type column will store the type value defined by a customer
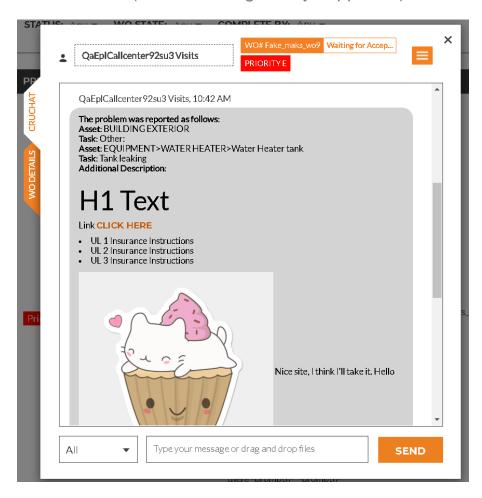
Support of rich formatting in WO task descriptions

WO task description is now displayed per formatting defined by customer during WO creation (rich formatting is fully supported)

Auto-resizable message box in CruChats

The message box in the CruChat window will expand when a long message is entered.
Shift+Enter should be used for line breaks

New Documents section in WO Details

Added documents added to a CruChat WO can be found in the new Documents section in the WO Details tab

Visit summary section in WO details

Visit summary information is available in a separate section in the WO Details tab

Improved handling of WO SLAs not set by customers

WO SLAs that are not set by customers are not anymore auto-calculated by the by Platform. Empty SLAs do not affect provider scoring

Multi-service visit WOs

Introducing a possibility to ping planned services during visit check-ins and performed services during visit check-outs. A Pro invoices for performed visit services after work order completion. The list of services as well as their prices are defined by customers during setup of PM/RM schedules

CHECK-IN

Select Planned Services   ✕

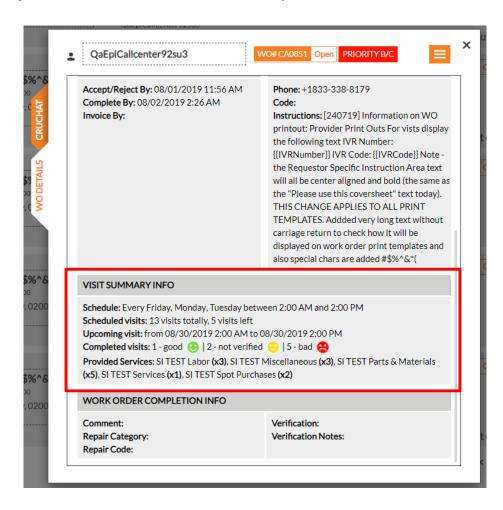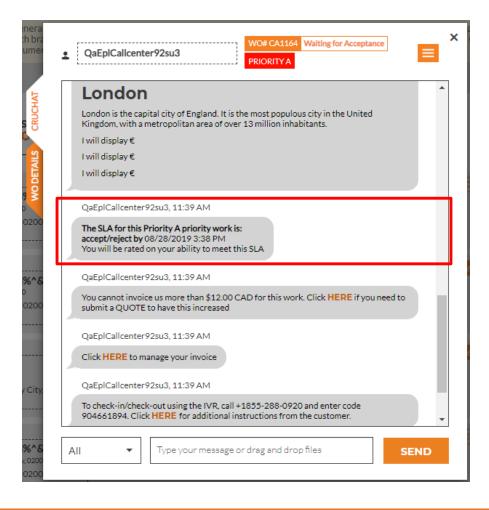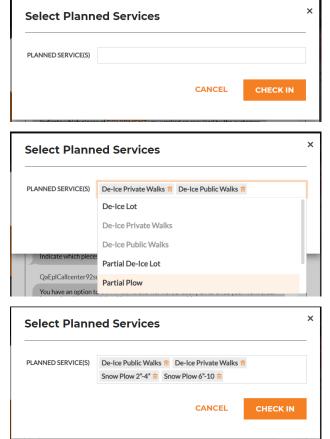PLANNED SERVICE(S) [   ]

                              CANCEL   **CHECK IN**

Select Planned Services   ✕

PLANNED SERVICE(S) | De-Ice Private Walks 🗑 De-Ice Public Walks 🗑 |

De-Ice Lot
De-Ice Private Walks
De-Ice Public Walks
Partial De-Ice Lot
Partial Plow

Indicate which pieces
QaEplCallcenter92su
You have an option to

Select Planned Services   ✕

PLANNED SERVICE(S) | De-Ice Public Walks 🗑 De-Ice Private Walks 🗑 |
                     | Snow Plow 2"-4" 🗑 Snow Plow 6"-10 🗑 |

                              CANCEL   **CHECK IN**

CHECK-OUT

Check-Out Visit   ✕

PROVIDED SERVICE(S) | De-Ice Private Walks 🗑 De-Ice Public Walks 🗑 |
                      | Snow Plow 2"-4" 🗑 Snow Plow 6"-10 🗑 |

COMMENT [   ]

                              CANCEL   **CHECK OUT**
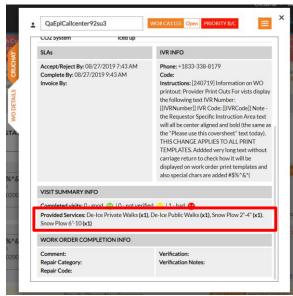
Multi-service visit WOs

Planned and provided services are available in visit details, work order details, work order print-out and the work order table view

Multi-service visit WOs - Partial Credits at a Service Level

The satisfactory rating is still defined for an entire visit by a customer, but a partial credit could be selected for every service provided during the visits. Service credits are displayed in visit details and in the work order print out

Multi-service visit WOs - Invoicing

A Pro can only invoice for rendered services and the quantity of service fees should correspond to the full or partial credit specified by a customer. Non-visit related fees can be added without any limitations, however the total invoice amount can not exceed the NTE amount

Extreme Weather Intelligence (Snow WOs)

Support of Snow WOs automatically created by the Extreme Weather Intelligence functionality introduced on the Corrigo Platform. These WOs are auto-generated based on storm alerts received from WeatherWorks (meteorological services company). These WOs have a separate type (PmWeather), a dedicated icon and the weather forecast with the storm information.

Extreme Weather Intelligence (Snow WOs)

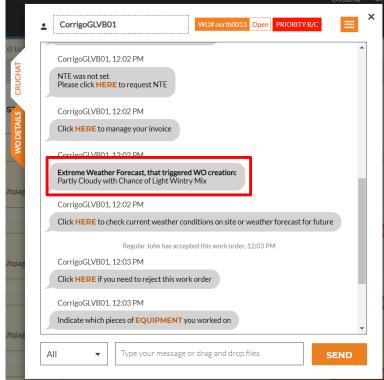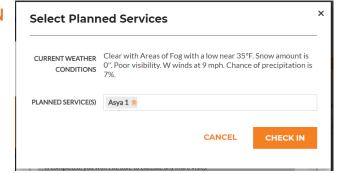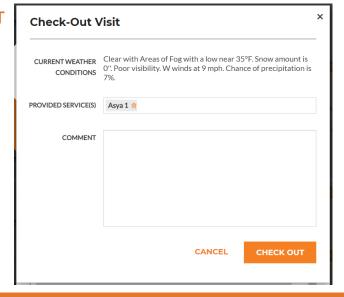Current weather conditions in a service location will be collected by the system during visit check-in/check-out, presented to a Pro and sent to a requestor. It will help providers to select planned and rendered services. Check-in/check-out weather conditions could be found on the Visit details page
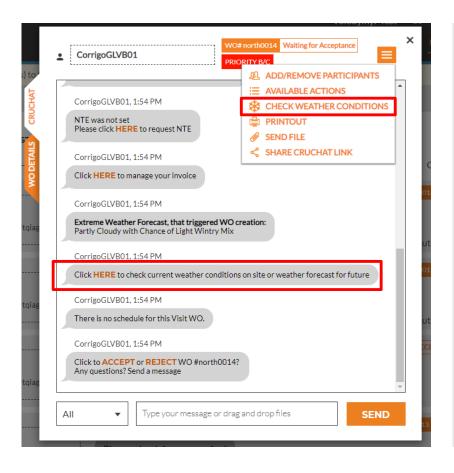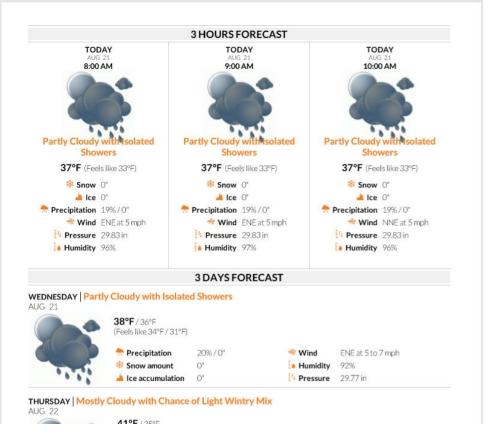
CHECK-IN

Select Planned Services   ✕

CURRENT WEATHER CONDITIONS | Clear with Areas of Fog with a low near 35°F. Snow amount is 0". Poor visibility. W winds at 9 mph. Chance of precipitation is 7%.

PLANNED SERVICE(S) | Asya 1 🗑

CANCEL   **CHECK IN**

CHECK-OUT

Check-Out Visit   ✕

CURRENT WEATHER CONDITIONS | Clear with Areas of Fog with a low near 35°F. Snow amount is 0". Poor visibility. W winds at 9 mph. Chance of precipitation is 7%.

PROVIDED SERVICE(S) | Asya 1 🗑

COMMENT |

CANCEL   **CHECK OUT**

VISIT DETAILS

Details of Visit #2   😠 - BAD VISIT   ✕

| CHECKED-IN | 08/29/2019 2:43 PM ❗ | CHECKED-OUT | 08/29/2019 2:44 PM ❗ |

Oksana has checked-in from unknown location | Oksana has checked-out from unknown location

CHECK-IN WEATHER CONDITIONS:

Clear with Areas of Fog with a low near 35°F. Snow amount is 0". Poor visibility. W winds at 9 mph. Chance of precipitation is 7%.

CHECK-OUT WEATHER CONDITIONS:

Clear with Areas of Fog with a low near 35°F. Snow amount is 0". Poor visibility. W winds at 9 mph. Chance of precipitation is 7%.

PROVIDED SERVICE(S)

Asya 1

UPLOAD YOUR ATTACHMENTS
or drag and drop them here

CLOSE

Extreme Weather Intelligence (Snow WOs)

Functionality to check current weather conditions in a service location for Extreme Weather WOs any time via the *Check Weather Conditions* action or a link in a smart message

Globalization - Modularization of CorrigoPro

An ability to disable the Invoice App and the Support Center tile per country. When the Invoice App is disabled, all invoice related information including settings and messages in CruChats will be hidden. Initially, the Invoicing App will be disabled in **India** and **China.**
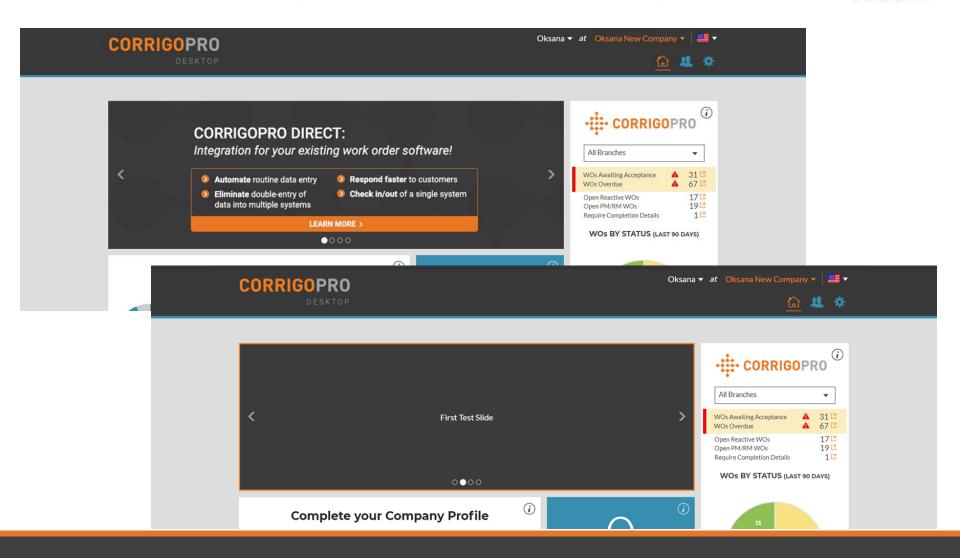
Rotating Announcement Tile

Support of rotating banners in the Announcement tile in CorrigoPro Desktop.

Other Changes

- Removed hard dependencies on Google Services to fully support China and other countrties where Google Play services are not available. This functionality hides direct links to Google Services and proxies calls to Google Services through Corrigo servers

- CorrigoPro application has been translated to new 11 languages (Chinese (Simplified), Indonesian, Japanese, Korean, Portuguese (Brazil), Vietnamese, Italian, Malay, Polish, Russian, Thai) and now can be used in Philippines, Malaysia, Thailand, Brazil, China, India, Indonesia, Italy, Japan, South Korea, Poland, Russia, Vietnam, Taiwan, Portugal