

CorrigoPro Desktop v4.2 Release Notes

Live WO Details at a Glance

Introducing a new CruChat tab called "WO Details." This new tab presents structured WO information including SLAs, status updates, WO completion info, procedures and quote status – all updated live.

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Vitalii 🔻 at 🛛 Plant Corp 🔻 🛛 💻 CORRIGOPRO × WO# 53040173 Completed QaEplCallcenter92su3 ٠ PRIORITY E DETAILS SERVICE LOCATION Contact: Store Manager or General Space: Store - 5304 STA1 Q Search Chats Manager c262@test.corrigo.com (000) Address: 10612 VALLEY MALL, EL 000-0260 MONTE, CA 91731, US Ordered by: Last Activity Date Warranty: true NTE: \$450 USD QaEplCallcenter92su3 COMPLETED PRIORITYE 4:42 PM 5304 - 10933 VALLEY I ACCOMPANYING MESSAGE Store - 5304 "ga epl 90" test production company NTE: \$\$450.00 If additional NTE amount is needed, 10612 VALLEY MALL, EL MONT please request the required amount by adding a note/message in the system. Make sure to 91731, US indicate the reason for the increase. QaEplCallcenter92su3 WORK DESCRIPTION COMPLETED PRIORITY A 1:41 PM 1 5304 - 10933 VALLEY MAI ASSET TASK DETAILS Holding Cabinet Not maintaining temp Do not freeze 91731, US SLAS **IVR INFO** QaEplCallcenter92su3 PLETED PRIORITY A 12/11/2018 Accept/Reject By 21/12/2018 3:58 PM Phone: +18552880920 5301 - 503 S. ALVARADO S On-Site By 21/12/2018 5:58 PM Code: Complete By 21/12/2018 7:58 PM Instructions: Invoice By 21/12/2018 9:58 PM California 90057, US WORK ORDER COMPLETION INFO QaEplCallcenter92su3 OPEN URGENT! 12/10/2018 Comment: Work has been done! Verification: Positive 0@Corrigo Test 'Canada sto Repair Category: Fry Dump Station Verification Notes: Perfect Corrigo test Supermarket 222 Cherry St, Toronto, ON MS CA

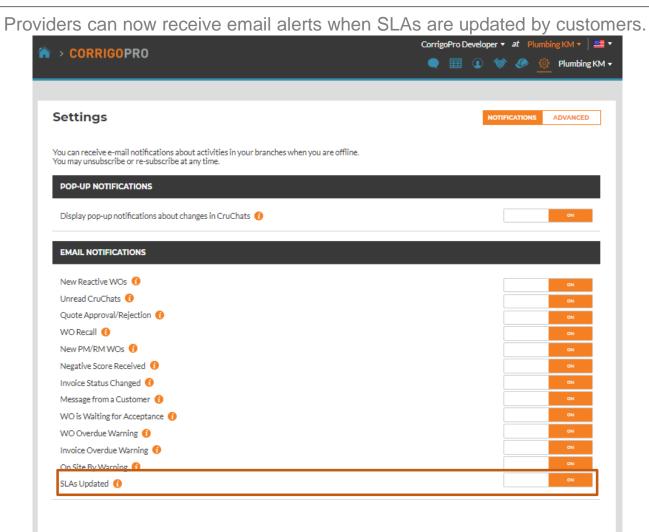
PM/RM WOs: Specify Repair Info in Bulk

CorrigoPro Desktop users will have now have the ability to specify completion details during bulk completion of PM/RM WOs. This is a revamp of the current PM WO completion process intended to increase efficiency and save you time.



		EUWEST euwest 🔻	at (1!) (ਗ਼_ਗ਼) 🕮 SI_provider ▼ 📔 ▼
CORRIGOPRO	Bulk Completion	n of PM WOs	× 🥟 🔅 (1!) SI_provider #1 Bot ▼
	REPAIR CATEGORY	Furniture	
Q Search Chats STAT	REPAIR CODE	Replaced table base	Ordered by: Last Activity Date -
1 CruChat(s) selected SELECT	COMMENT Work done	description.	
Qa EPL CallCenter 1 New Location 3335 Los Prados St. San Mat			RACCEPTANCE CRITICAL 3:31 PM
94403	Arrival date		
	7/26/2018	•	
QaEpiCalicenter92su3	Furniture Description		FOR ACCEP. PRIORITY A 3:08 PM
Store - 5340 GARDEN GROVE, CA 92840	some text here.		C.
QA TEST 79A	Item Cost		EPTANCE EMERGENCY# 12:47 PM
WS Customer 4 WS Location 4 3335 Los Prados St, San Mat	\$445.00 USD		
1 94403 L			C .
QaEpiCalicenter92su3	Are you sure you want	t to complete selected WO(s)? This cannot be undone.	COMPLETED URGENCE 12:12 PM
 @#\$%^&*0_+*"B <>?A @#\$%^&*0_+*"B <>?A Long name. @#5%^&*0_**"B <>?A Special Chars in the Street 1, @#\$%^&*0 <>?A Special Chars in the S @#\$%^&*0_+**B <>?A Special Chars in the S 	Chars 1	Cancel COMPLETE	
In the City, @#\$%^&*()_+""{] <			

Email Alerts for Updated SLAS





Email Alerts for Updated SLAS

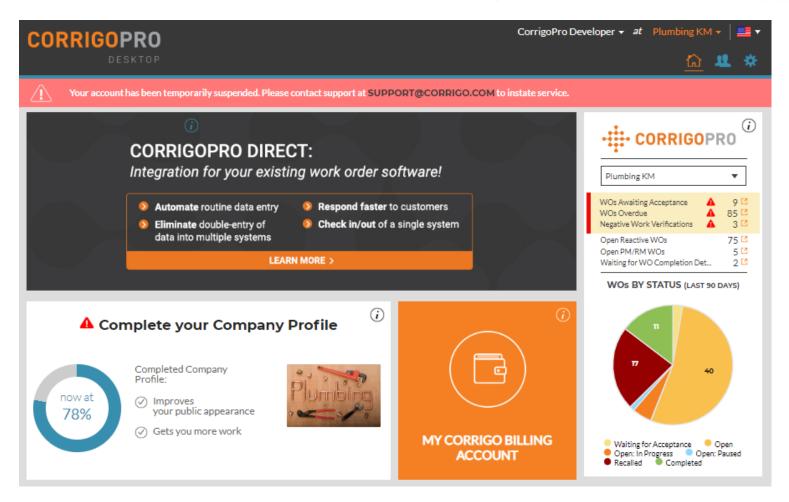
Providers can now receive email alerts when SLAs are updated by customers.



		for the Priority B/C work been updated Σ Testing x	order		Ð	Ø
to me	ort@qa.corrigo.com *		4:57 PM (0 minutes ago)	☆	*	:
	CORRIGOPRO)				
	WO Priority: Type: Accept/Reject By: On-Site By: Complete By: Requested By: Site Address: Service Contact Manager: Click <u>HERE</u> to open this work order	e emails from CorrigoPro in the future, pleas	r city , UA @ <u>ttest.corrigo.com</u>			
•	Reply Forward					

Temporary CPN Shutdown for Non-Paying Pros

Introducing provider statuses in Pro NOC allowing Support and Finance departments to shutdown CPN communication for non-paying or churned Pros.



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Conversion to Local Time

When enabled, time stamps will be automatically converted to the local time of CorrigoPro end users.



Settings		CENERAL ALERTS
et your language preferences. Click Information	buttons below for more info about specific settings.	
GLOBALIZATION		
COMPANY		
Convert Dates to Local Time 🔞		ON
Company Language 🔞	American English	•
BRANCHES		
Plumbing KM		
Branch Language 🕧	American English	•
Plumbing KM - 234234		
Branch Language 🕧	American English	•
Plumbing KM - Branch2		
Branch Language 👔	American English	•
Plumbing KM - sagda		
Branch Language 🕧	American English	•
Plumbing KM - App		
Branch Language 👔	American English	•

Conversion to Local Time

Left: SLA time stamps in the WO time zone defined by the customer Right: SLA time converted to local user time AMERICAS APAC

EMEA

QaEplCallcenter92su3	
Click HERE to manage your invoice	Click HERE to manage your invoice
QaEplCallcenter92su3, 4:57 PM	QaEplCallcenter92su3, 4:57 PM
To check-in/check-out using the IVR, call +18552880920 and enter code 918832365. Click HERE for additional instructions from the customer.	To check-in/check-out using the IVR, call +18552880920 and enter code 918832365. Click HERE for additional instructions from the customer.
QaEplCallcenter92su3, 4:57 PM	QaEplCallcenter92su3, 4:57 PM
Click to ACCEPT or REJECT WO #SYDRT1001803? Any questions? Send a message	Click to ACCEPT or REJECT WO #SYDRT1001803? Any questions? Send a message
Due By Changed By QaEplCallcenter92su3, 4:57 PM	Due By Changed By QaEplCallcenter92su3, 4:57 PM
QaEplCallcenter92su3, 4:57 PM	QaEplCallcenter92su3, 4:57 PM
The SLA for this Priority B/C priority work is: accept/reject by 12/21/2018 6:56 PM Pacific Time (US & Canada) on-site by 12/24/2018 4:56 AM Pacific Time (US & Canada) complete by 12/26/2018 6:56 AM Pacific Time (US & Canada) You will be rated on your ability to meet this SLA	The SLA for this Priority B/C priority work is: accept/reject by 12/22/2018 4:56 AM on-site by 12/24/2018 2:56 PM complete by 12/26/2018 4:56 PM You will be rated on your ability to meet this SLA
QaEplCallcenter92su3, 4:57 PM	QaEplCallcenter92su3, 4:57 PM
This work was requested by Store Manager or General Manager (P82@TEST.CORRIGO.COM) Click to update APPOINTMENT INFO	This work was requested by Store Manager or General Manager (P82@TEST.CORRIGO.COM) Click to update APPOINTMENT INFO
All Type your message or drag and drop files SEND	All Type your message or drag and drop files SEND

Expiring Credit Card Alert

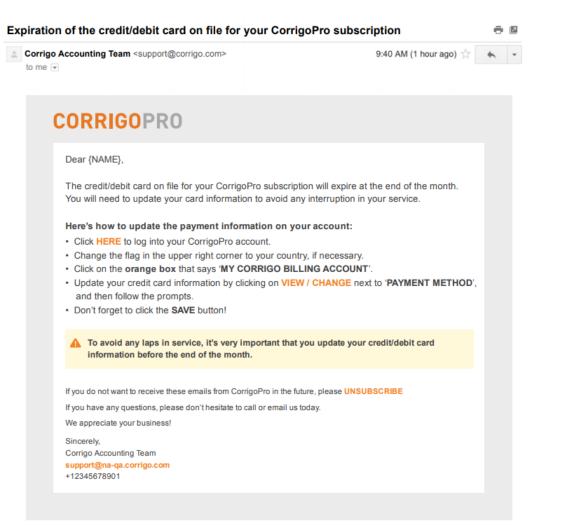
When enabled, users will be notified that the credit card on file will soon expire. Warning notifications will be sent at 30 and 15 days until expiration. In the final 7 days, the user will receive daily notifications until the card information is updated.

☆ > MEMBERSH	IP DETAILS		CorrigoPro Developer 👻	at Plumbing KM → 🕮 ▾
Company Me	mbership Details			
	MEMBERSHIP LEVEL	CorrigoPro Direct CPD 500	VIEW / CHANGE	
(ধর্ম	PAYMENT METHOD	Credit Card	VIEW / CHANGE	
CORRIGOPRO DIRECT CPD	EMAIL MY INVOICES	Yes	CHANGE	
500	NOTIFY CREDIT CARD EXPIRATION	No	CHANGE	
Billing History	(last 12 months)			
DATE	TOTAL			
NOVEMBER		WORK ORDERS		
11/6/2018	\$647.50 USD	PRINT A RECEIPT		



Expiring Credit Card Alert

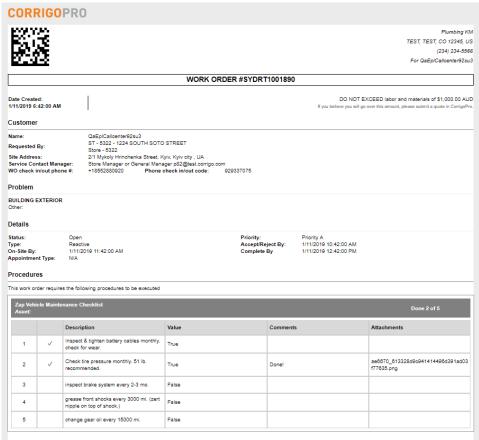
An example notification can be viewed below.





Procedures/Checklists on WO Printouts

WO printout views and email alerts have been expanded with procedures and checklists. All updates to procedures and checklists are reflected live.



Note

"qa epi 90" test production company

NTE: \$\$1,000.00

If additional NTE amount is needed, please request the required amount by adding a note/message in the system. Make sure to indicate the reason for the increase.

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All dates and times are shown in (UTC-10:00) Hawaii

Attachment Info on WO Printouts

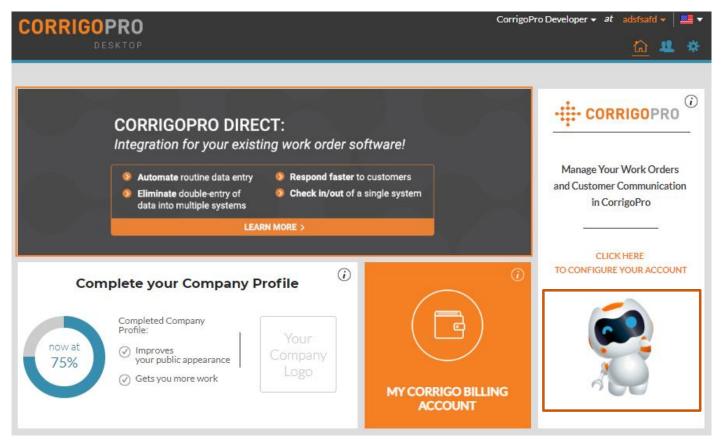
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EC:YAE				Plumbing Kl
Res a				TEST, TEST, CO 12345, U
P2 22				(234) 234-556
V 50 Y				For QaEplCallcenter92su
		WORK ORD	ER#SYDRT1001804	
Date Created: 12/21/2018 7:34:00 AI	м			labor and materials of \$1,000.00 AU amount, please submit a quote in CorrigoPre
Customer				
Name:		QaEplCallcenter92su		
Requested By:		5322 - 1224 SOUTH S Store - 5322	SOTO STREET	
Site Address: 2/1 Service Contact Manager: Sto		2/1 Mykoly Hrinchenka Street, Kyiv, Kyiv oity , UA Store Manager or General Manager p82@test.corrigo.com +18552880920 Phone check in/out code: 949979442		
Problem				
BUILDING EXTERIOR Other:	ł			
Details				
Priority: Accept/Reject By: Complete By		A 2018 12:34:00 PM 2018 7:34:00 AM	Type: On-Site By: Appointment Type:	Reactive 12/22/2018 1:34:00 PM N/A
Note				
"qa epl 90" test produc NTE: \$\$1,000.00	int is need	ed, please request the i	required amount by adding a	note/message in the system. Make
If additional NTE amou sure to indicate the rea				

New Great-Looking Robot 🙂





- Infrastructure offline mode support on mobile devices
- Firebase cloud messaging engine for Android Push Notifications
- Inclusion of a company ID on the provider profile (used for support and onboarding)
- Improved handling of bulk actions (WO acceptance and WO completion)
- User interface performance improvements
- Improved fault tolerance of web applications
- New management capabilities of undelivered alerts
- Indicator of applied filters