

Mobile

Connection Management

CUSTOMER MANAGEMENT	Invite all of your non-connected customers to connect with you via the free CorrigoPro Request app, where you can manage their communications and CruChats.
SUBCONTRACTOR MANAGEMENT	Invite all of your Subcontractors to connect with you via CorrigoPro to easily manage all communications, work orders, and CruChats.
CRU MANAGEMENT	Invite your internal team, CruLeads and CruMembers who will accept and manage your customers' work orders.

Work Order Management

ACCEPT/REJECT WORK ORDERS	Accept or reject any work orders you receive from your connected customers.
STATUS UPDATES	Real-time updates and timestamps for all work order actions, visible to you and your customer.
CHECK IN/OUT	Accurately date and time stamp the work order upon arrival and initiation of the work, as well as upon completion of the work.

COMMUNICATION (CRUCHAT) MANAGEMENT

Maintain real-time communication with customers, Subs and CruLeads/Members. Filter, search and review all active and archived work orders and CruChats.



YOUR CUSTOMERS

Your customers that invite and connect with you via the CorrigoPro Network as well as those customers that you invite and connect with via the CorrigoPro Request app.



YOUR CRU

Your internal resources such as department directors, operations managers, team supervisors, dispatchers, group leads and technicians.



YOUR SUBS

Your partner Service Providers that you can connect and communicate with, distribute work orders to and/ or receive work orders from.



CRUMEMBERS

Your employees, invited as "CruLeads" who have visibility to all work orders, or as "CruMembers" who can be brought into CruChats as needed to perform and complete the actual work.

Work Order Management

See the NIE (Not To Exceed) amount for the work order and easily request an increase. If sending the work order to a but, your financial details can be hidden from the Chullember or technician assigned to the the work order. The NTE amount will be visible to all Cruit eads. Submit a quote on the spot and submit for approval. Receive notification of approval directly on your mobile device. GPS MAPPING The location requiring service will be displayed in the work order details. By tapping on the location map, your mobile devices native mapping application will be enabled to provide driving directions. WORK ORDER PRIORITY Instantly see the priority of the work order so you can adjust your schedule as needed. SLA REQUIREMENTS Know the SLA (service level agreement) of the work order before you accept. CHECKUSTS Required steps/sctions to complete a work order. REQUIRED FIELDS If required by your customer, you will be prompted to enter specific details of the work prior to completing the work order. CUSTOMER CONTACT INFO The customer contact into is clear and complete. You know who to contact if there is an issue. REQUIRED FIELDS Repair category and code: condition, model number, senial number and more. If your clean thas QR codes or FEC codes or their equipment, simply scan the code with your phon to view asset into on the CorrigoPro mobile app such as model number, serial number and more. If your clean thas QR process or their equipment is map you and the code with your phon to view asset into on the CorrigoPro mobile app such as model number, serial number or view asset into on the CorrigoPro mobile app such as model number, serial number. WORK VERIFICATION Once you complete a work order the customer will verify the work completion before it can be invoiced. PiesiPoocs Review or the properties of your work from your customer, and send back pictures of your work from your mobile device. TIME/DATE STAMP Every transaction is dated and timestamped. Upon verification, your customer for required to include f		
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