

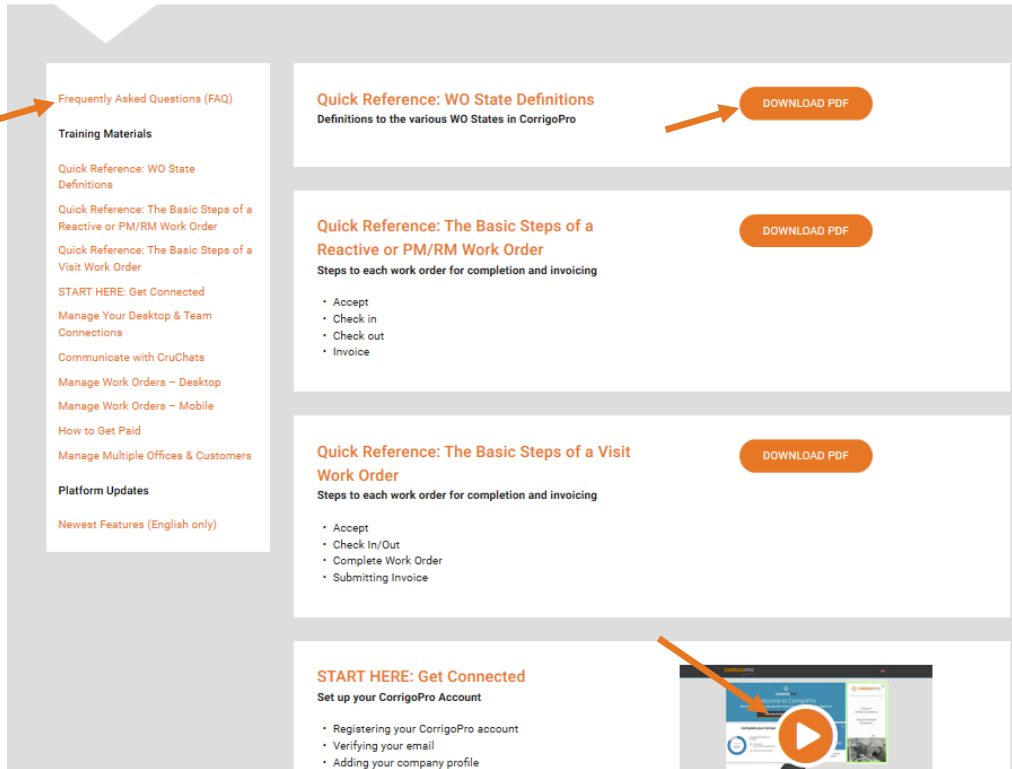
Quick Reference Guide

CorrigoPro – Support Center

- The Support Center app is an insanely helpful app for Service Providers to find self help documentation and videos for many FAQ's and troubleshooting issues
 - Click on the Support Center App on the Desktop Home Page to open a new window specific to CorrigoPro Service Provider support
 - This page has self-help videos and downloadable PDF's to aide Service Providers FAQ's and help you along the way to become as proficient as possible
 - There is a side bar with training material and platform updates as well as an FAQ section
 - There is also a search option at the top right for service providers to try and search for a specific issue
 - You can also access this site by [clicking on this link](#)

Welcome to the Corrigo Support Center

Learn the ins and outs of CorrigoPro with our library of tutorial videos.



The screenshot shows the Corrigo Support Center interface. On the left is a navigation menu with categories: Frequently Asked Questions (FAQ), Training Materials, and Platform Updates. The main content area features three quick reference guides, each with a 'DOWNLOAD PDF' button. The first guide is 'Quick Reference: WO State Definitions', the second is 'Quick Reference: The Basic Steps of a Reactive or PM/RM Work Order', and the third is 'Quick Reference: The Basic Steps of a Visit Work Order'. At the bottom is a 'START HERE: Get Connected' section with a video player thumbnail. Orange arrows point to the 'Frequently Asked Questions (FAQ)' link, the 'DOWNLOAD PDF' button for the first quick reference, and the video player thumbnail.

Frequently Asked Questions (FAQ)

Training Materials

- Quick Reference: WO State Definitions
- Quick Reference: The Basic Steps of a Reactive or PM/RM Work Order
- Quick Reference: The Basic Steps of a Visit Work Order

START HERE: Get Connected

- Manage Your Desktop & Team Connections
- Communicate with CruChats
- Manage Work Orders - Desktop
- Manage Work Orders - Mobile
- How to Get Paid
- Manage Multiple Offices & Customers

Platform Updates

- Newest Features (English only)

Quick Reference: WO State Definitions
Definitions to the various WO States in CorrigoPro

DOWNLOAD PDF

Quick Reference: The Basic Steps of a Reactive or PM/RM Work Order
Steps to each work order for completion and invoicing

- Accept
- Check in
- Check out
- Invoice

DOWNLOAD PDF

Quick Reference: The Basic Steps of a Visit Work Order
Steps to each work order for completion and invoicing

- Accept
- Check In/Out
- Complete Work Order
- Submitting Invoice

DOWNLOAD PDF

START HERE: Get Connected
Set up your CorrigoPro Account

- Registering your CorrigoPro account
- Verifying your email
- Adding your company profile